



SHEPHERD'S CARE FOUNDATION

September 26, 2020

Update – SCF Millwoods COVID-19 Outbreak

Shepherd's Care Foundation can confirm that there are 22 COVID-19 positive cases at our Millwoods Long Term Care facility.

- 17 cases are residents from the 3rd floor, of which 2 have sadly passed away.
- 5 cases are staff, of which 1 is recovered.

Timeline of Events

- We first became aware of a COVID-19 positive staff member from the 3rd floor on September 12. This staff member did not work while symptomatic.
- We tested all 3rd floor residents on September 13.
- On September 22, we became aware of a second staff member who tested positive. This staff member also did not work while symptomatic. We do not believe these two cases were linked and community transmission is the most likely source of infection.
- On September 23, we tested all residents and staff at Millwoods Long Term Care, 2nd and 3rd floors. All residents were placed on precautionary isolation.
- On September 25, we received notification that two residents who passed away earlier in the week were COVID-19 positive. We also received notification of two additional staff that tested positive.
- On September 26, we received notification of an additional 15 residents on the 3rd floor that tested positive, as well as 1 additional staff.

SCF Response

Shepherd's Care Foundation is doing everything in our power to protect our residents and staff. We have taken the following decisive measures:

- All residents were placed on precautionary isolation and swabbed for COVID-19.
- Nurse practitioners are on site to assess each COVID-19 positive individual.
- All staff that were in contact with any positive cases are on precautionary isolation pending swab results. We have invested in additional staff to ensure that we can continue to deliver quality care to our residents.
- All visits have been suspended. The Long Term Care building has been locked down to prevent movement from the other buildings on the Millwoods campus, including the senior's rental apartments, the DAL, and the independently owned condos.
- All staff will continue to be cohorted by floor and by area.
- Staff undergo rigorous screening each day prior to entering the facility.



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- All staff continue to use full Personal Protective Equipment, including gowns, gloves, medical grade mask, and face shield.
- Staff rooms have been set up to ensure social distancing while on breaks.
- Enhanced cleaning in high-touch areas using 1-minute kill products is in place.

Next Steps

Shepherd's Care continues to work with our partners in AHS and public health on managing this outbreak. We are also in the process of phoning all families from Millwoods Long Term Care to advise them of the outbreak and our response.

We also commit that our public disclosure will be updated when we have any change in the numbers. This is available at www.shepherdscore.org/covid-19/covid-19-disclosure/.

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