

May 29, 2020

Heritage Gardens Condominiums
2755 - 109 Street NW
Edmonton, AB T6J 6B7

Delivered to each condominium resident

Re: COVID-19 Relaunch Strategy – Heritage Gardens Condominiums

When the pandemic began, Shepherd's Care Foundation took swift and decisive action to protect our residents and staff at all our facilities. Thanks to those actions, and with your help in abiding by the guidelines, we have successfully prevented an outbreak at Heritage Gardens. With the curve appearing to be flattened, and with our political and public health leadership signaling that now is the time to begin to relaunch our economy and prudently relax COVID-19 restrictions, we are announcing our relaunch strategy for the Heritage Gardens Condominiums.

Relaunch Strategy

1. Effective immediately, Shepherd's Care Foundation will no longer continue enforce the Chief Medical Officer of Health (CMOH) orders at Heritage Gardens. As an independent building, it will be up to the individual residents and your Condo Association Board to ensure you have the safeguards in place to continue to protect against COVID-19.

This means we will not be doing the additional wellness phone calls and COVID - 19 newsletters as we have been doing during the pandemic. We will return to monthly Mission Effectiveness newsletters including pastoral care and recreation calendars when it is safe to do so in the coming months.

2. As a care facility, Eden House remains restricted to visitors and as such **Heritage Gardens residents are not permitted to enter Eden House for the duration of the pandemic or until determined otherwise by Shepherd's Care Foundation.**

This also means that Heritage Market Grill will remain closed for the duration of the pandemic or until determined in conjunction with the Medical Officer of Health by Shepherd's Care Foundation. You can continue to access the 8th floor provided you do not enter Eden House.

3. The Condo Association will resume control over, and is responsible for, facility measures. This includes the visitation policy and the on-site amenities.

The only exception is the hair salon, which falls under the CMOH orders for relaunch and remains closed at this time.

Safety and Security Measures

Although we will no longer be enforcing the orders, you are still required to follow the guidelines from the Chief Medical Officer of Health to keep yourself and your neighbours safe.

These guidelines include:

- Practice good hand hygiene – wash your hands thoroughly and use alcohol-based hand sanitizer, especially when interacting with high-touch surfaces like your mailbox;
- Always wear your mask when you are not in your suite;
- Try to self-isolate as much as possible, including using delivery services;
- Continue to use the daily self-screening tool for COVID-19 symptoms;
- If you are feeling ill, do not leave your suite and call 811 immediately;
- Restrict gatherings to a number where you can practice social distancing (2 metres / 6 feet).

We appreciate everything you have done to protect yourself and your neighbours from COVID-19.

God Bless,



Shawn Terison, BA, CPA-CMA, CHE
President & CEO
Shepherd's Care Foundation