

Millwoods Designated Supportive Living (DAL) COVID-19 Relaunch Plan Stage Definition and Phasing

	COVID-19 Restrictions	Stage 1	Stage 2	Stage 3
Milestones to benchmark moving between stages	<ul style="list-style-type: none"> COVID-19 positive cases 	<ul style="list-style-type: none"> No COVID-19 positive cases Pending COVID-19 swab results (employee/staff) Symptomatic residents 	<ul style="list-style-type: none"> No COVID-19 positive cases No pending COVID-19 swab results (employee/staff) 	<ul style="list-style-type: none"> No COVID-19 positive cases No pending COVID-19 swab results (employee/staff) No residents on Additional Precautions
		Millwoods Designated Supportive Living (DAL) Estimated Stage Date		
		June 8, 2020		

Notes:

- All stages and operational procedures must be aligned with orders and direction from the Chief Medical Officer of Health (CMOH)
- Any amendments to the CMOH orders will supersede the information in this summary
- Stage definition and estimated stage dates are subject to change at the discretion of the Site Leader**

Millwoods Designated Supportive Living (DAL) COVID-19 Relaunch Plan Operational Practices

Operational Practices	COVID-19 Restrictions	Stage 1	Stage 2	Stage 3
Screening	Screening at door	Screening at door	Self-screening, Self serve table	Self-screening, Self serve table
Reception	Increased (8 AM- 8PM)	Increased (8 AM- 8PM)	Increased (8 AM- 8PM)	Regular Hours
Visitors	As per Visitation Policy: https://www.shepherdscares.org/visiting-loved-ones/			
Group Activities	None permitted	Groups less than 5 Ensure social distancing	Groups less than 10 Ensure social distancing and 50% room occupancy	Groups less than 15 Ensure social distancing and 50% room occupancy
Additional Staff	Increased staff and hospitality aides	Increased staff and hospitality aides	Reduced extra staff, no hospitality aides	Staffing back to pre-COVID levels
Meals and Dining Rooms	Dining rooms closed, meal tray service	Dining rooms open, multiple sittings, max. 2 people per table, tables spaced out	Dining rooms open, multiple sittings, max. 2 people per table, tables spaced out	Dining rooms open, multiple sittings, max. 2 people per table, tables spaced out
Courtyard Access	None permitted	Closed to visitors, available for 1:1 for staff/residents	Open to residents, open to Designated Essential Visitors	Open to residents, open to Designated Essential Visitors
Volunteers	None permitted except for phoning	Designated Essential Volunteers	Designated Essential Volunteers	Designated Essential Volunteers
New Resident Move-Ins	New move-ins permitted as long as facility not on outbreak All new move-ins subject to 14-day mandatory isolation and symptom monitoring			

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Operational Practices	COVID-19 Restrictions	Stage 1	Stage 2	Stage 3
Physiotherapy Activities	None permitted	1 resident and 1 staff permitted in sessions	2 residents and 2 staff permitted in sessions, masking mandatory	2 residents and 2 staff permitted in sessions, masking mandatory
Allied Health (OT, PT, Social Work, Dietician)	Single site	Single site	One site per day, organize successive days per site	One site per day, organize successive days per site
Hairdresser*	None permitted	None permitted	One client per time, asymptomatic, masking (CMOH permitting)	One client per time, asymptomatic, masking (CMOH permitting)
Foot Care*	None permitted	Single site per day, asymptomatic residents, continuous masking	Single site per day, asymptomatic residents, continuous masking	Single site per day, asymptomatic residents, continuous masking
Resident Screening	Daily screening, twice per day at COVID-19 positive sites	Daily screening for all residents; 14-day isolation upon return from hospital		
Staff Illness Disclosure and Protocols	Mandatory disclosure, daily self-checks, exclusion from work if symptomatic with minimum 14-day isolation			

*Service delivery partners must complete COVID-19 hazard assessment and mitigation plan prior to operating approval