



SHEPHERD'S
CARE
FOUNDATION

Innovative, Christian, Age-in-Place Care

KENSINGTON VILLAGE INDEPENDENT RESIDENTS UPDATE

APRIL 17, 2020

Welcome to the first daily Kensington Independent Residents Newsletter! We will be delivering this Newsletter to you every afternoon during the pandemic, Monday through Friday.

We want to make sure our residents and their families feel informed about how Shepherd's Care is managing through COVID-19, and also provide you information and activities.

COVID-19 UPDATE

Ongoing updates regarding COVID-19 are available on our website at www.shepherdscares.org/covid-19/. As of April 16, we have had 19 residents and 6 staff test positive for COVID-19 at Kensington Village. 18 of the residents were in the rentals or the condos. Sadly, we have had 2 residents pass away. However, all of the new COVID-19 cases are residents that were already in isolation from contact with a COVID-19 positive resident or staff member. This strongly suggests that our containment is working – there have been no new cases outside of known positive individuals, and all the new cases have been in isolation since at least April 3. We know that the isolation on all residents has been difficult but we are confident it was the right move to protect everyone's health and safety. We appreciate your ongoing cooperation with the isolation.

DELIVERED TO THE RESIDENTS OF:
KENSINGTON INN, KENSINGTON
MANOR, KENSINGTON INDEPENDENT
CONDOMINIUMS AND BUNGALOWS,
KENSINGTON LODGE

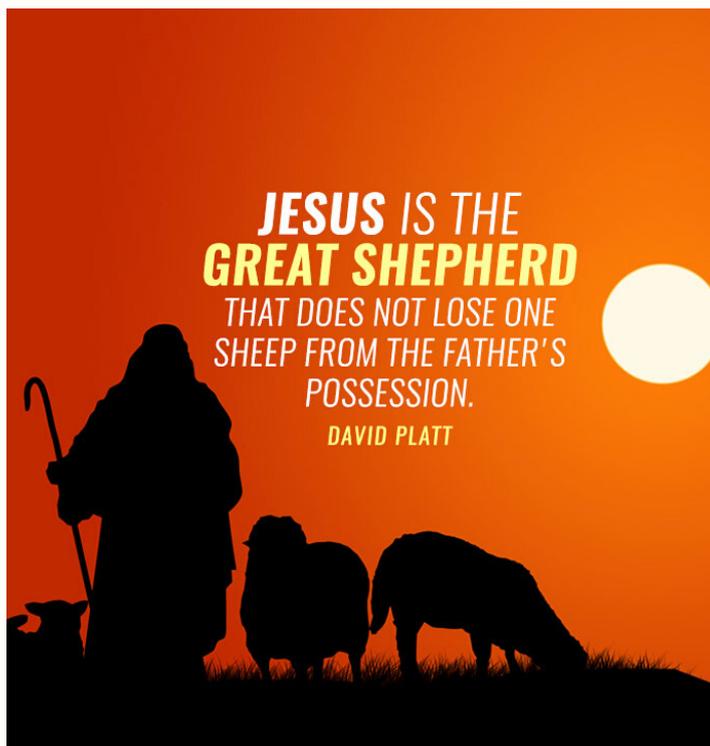
ISOLATION UPDATE

On April 7, we asked all residents of Kensington senior's rental apartments to isolate for at least 14 days. While the data strongly suggests that the containment measures are working, we have had new COVID-19 cases and the number of cases in the general population continues to increase. We are therefore asking all residents to remain in their suites for a further 14 days, until May 5.

As a reminder during this period of isolation, as long as you are not on isolation precautions, you may still:

- Take your garbage to the garbage chute
- Use the laundry facilities
- Get your mail

When you leave your suite for these purposes, you must wash your hands thoroughly before and after.



PASTORAL CARE UPDATE

Mark 6:34 says,
“When Jesus landed and saw a large crowd, he had compassion on them, because they were like sheep without a shepherd. So he began teaching them many things.”

Jesus our Great Shepherd cares very deeply the human race. He is willing and able to teach us the way to go this very moment.

Our pastoral care team and others are praying for you today. If you'd like a telephone visit from a member of our pastoral care team, please give us a call at 780-447-3840.

GROCERY HAMPERS AVAILABLE!

We have partnered with our food service provider to make hampers available to those residents that want them. The order sheet and pricing is attached. If you have any questions please call 780-733-3308.

RESOURCES

If you are feeling unwell or sick: Call 811, advise them you are at a COVID-19 positive site, and also call us immediately at 780-447-3840

If you need a visit from our pastoral care team: Please call 780-447-3840

If you have been exposed to COVID-19 and cannot leave your suite and need help with laundry or groceries: Please call 780-447-3840

If you have questions about groceries or meal delivery: Please call 780-733-3308

All other questions should be directed to info@shepherdscares.org