

1. Please ensure you have registered for the upcoming event via the link provided in the invitation sent to you.
2. We will call you at the **phone number you provided** when you registered.
3. Please be ready to answer your phone **up to 5 minutes** before the scheduled start time and wait by the phone to pick up call.
4. If for any reason, you missed the call, you can still join by clicking on the link here, <https://video.teleforumonline.com/video/streaming.php?client=15500> where you can stream the event via computer or mobile phone and ask a question that can be read out by the moderator.
5. If for any reason, you are still having any issues joining the call, there is a 1-877 number left on your voicemail if you miss joining the call when it starts. You can also get technical support by calling the GOA call centre at 310-0000. The 1-877 should be used **only if necessary** as additional costs are incurred.